

# HEMKUND SAHEB CHARTER (Same Day)

Sahastradhara – Ghangaria – Govindghat –  
Ghangaria – Sahastradhara

## Our Package Inclusions:

- Helicopter flying charges.
- Ground handling and landing charges.
- Charter handling and landing charges.
- Crew waiting charges.
- Royalty, landing and parking charges applicable, as per UCADA.
- Govt. Taxes.

\*Package Cost Full Helicopter Charter Booking (For 05 Pax) Rs. 3,60,000\*

## ITINERARY ETA/ETD DETAILS

- **0600 Hours** Guest is required to report at Sahastradhara Helidrome. On arrival at Sahastradhara Helidrome, our crew will receive the guest and take them to the passenger lounge. Thereafter, they will be ready for departure in a while.
- **0630 Hours** Take off from Sahastradhara Helidrome.
- **0730 Hours** Landing at Ghangaria Helipad & drop guest for Hemkund Saheb Darshan.
- **0735 Hours** Take off to Govindghat Helipad for Halt. Our crew will disembark the guest at Govindghat Helipad. Their journey towards Hemkund Saheb Gurudwara commences here. It will take 02-03 Hours to complete the trek (One Way). Return journey from Hemkund Saheb shall take approx. 01-02 Hours.
- **1330 Hours** Guest is required to reach to Ghangaria Helipad maximum by 1330 hrs. On arrival our base manager will be present to receive the guests.
- **1330 Hours** Take off from Govindghat Helipad to Ghangaria Helipad to pick up the guests. On arrival, our helicopter will be ready to take off for Sahastradhara Helidrome.
- **1445 Hours** Landing at Sahastradhara Helidrome.

## Important Note

- The above-mentioned timings are not final. Timings may differ on your date of travel, depending up on the takeoff time from Sahastradhara, which depends on weather conditions, clearance from Air Force & Civil Aviation, VVIP movements, valley flying by Indian Air Force (NOTAM), sudden

occurrence of technical snag in helicopter, illness of flying crew & delayed reporting of the guests at the helipads. Also, guests are requested to have some fruits before boarding flight in the morning.

- Morning take-off from Sahastradhara Helidrome in Dehradun by 0630 Hours to Ghangaria. Guests are advised to reach Sahastradhara heliport by 0600 Hours. [In case flight is getting delayed due to NOTAM/delayed clearances/bad weather etc., we shall convey to the guests in advance, so that they may report accordingly to the Sahastradhara Helidrome].
- On arrival at Ghangaria Helipad we will drop the guest and take off to Govindghat Helipad for parking the helicopter and will fly back from Govindghat Helipad to Ghangaria Helipad for picking up the guest after the visit of Hemkund Saheb.
- Guests must finish your darshan and return to Ghangaria Helipad by 01.30 pm.
- On landing back at Sahastradhara Helipad, our manager will receive you and take you to lobby area where your yatra concludes.

**This is the end of your Hemkund journey.**

#### **IMPORTANT GUIDELINES & POLICIES**

- In respect of COVID-19, all necessary measures issued by the State & Central Governments would have to be adhered by the passengers. The measures shall be confirmed by us to the passengers 02-03 weeks prior to the date of arrival. Without adhering to the prescribed measures/requirements, boarding would be denied without any refunds.
- Guests must **MANDATORILY** submit their correct weights at the time of booking. If any change in weight found at the time of their travel, from the submitted weights, which may lead to exceeding of our aircraft weight carrying capacity, guest(s) would be deboarded & cancelled for the charter, without any refund.
- Overweight charges would be charged to guests who are above 80 kg weight. The reason for the same is that we operate at very high-altitude terrain where the weight carrying capacity of the aircraft is only 450 kg. Overweight charges are applicable at INR 1,000/kg, for the total weight above 80 kg/pax.
- Weighing at the time of boarding the helicopter is a must, we shall not allow boarding in case the total weight exceeds the weight limitation of the helicopter. &, due to the same reason, in case of more than 01 available aircraft, we reserve the right to shuffle passengers between helicopters to manage the right weight of helicopters for safe flying in the hills. Therefore, passengers travelling together might not be accommodated in the same helicopter flight.

- When planning your tour, we strongly advise the guests to keep one additional day at hand at Dehradun, over & above, so that they do not end up in problem in case the weather gets very bad after the commencement of tour, which may lead to extension of their tour.
- **AADHAR & PAN Card** copies are to be shared mandatorily by all Indians, & passport is required in case of foreign nationals.
- Network connectivity at Ghangaria & Hemkund Saheb Gurudwara is very poor. BSNL is the main telecom service provider, that work in Ghangaria and there will not be any network connectivity at Hemkund Saheb Gurudwara. It is most likely, that guests would be cut-off from the outside world during their time there. However, the guests for any assistance can get in touch with the ground crew at Ghangaria Helipad.
- There is very limited space for luggage in the chopper, only 5 kg luggage per passenger will be permitted. Passengers bringing any excess baggage would not be allowed to take the same in the chopper.
- Passengers can carry only one handbag each, as suitcases cannot be kept in the helicopter.
- Shri Hemkund Saheb Gurudwara is a very high-altitude destination, & guests are advised to carry their own medication with them during travel. Guests are also advised to carry heavy woolen clothing with them, since during evenings & nights the temperature drops drastically.
- Passengers should be aware of the chances of high-altitude sickness. Hiring of Palki/Pony during the trek is advisable, to avoid any strenuous activity.
- Passengers are advised to report at Sahastradhara helipad as per the time given by base manager. You are advised to arrive at Dehradun one day prior to your journey date.
- Boarding & lodging charges on the day of arrival at Dehradun are not included in the package. It can be arranged by us on additional charges.
- In case of any overnight stay at Govindghat/Ghangaria due to Bad Weather/Force Majeure conditions Boarding & lodging charges of the party and the MODAIR crew should be borne by the party to the hotel on direct payment basis.
- Any donations, tips, pitthu and porter charges shall be borne by the guests only.
- Flying in hills is subject to weather conditions. Regarding our Charter operations, we would like to bring to your kind attention that cancellations & other inconveniences due to weather are very much likely since weather is extremely unpredictable in the hills. Therefore, guests should come prepared to face the eventualities caused by weather problems. Further please note, in case of bad weather, we shall operate as per our policies mentioned in the 'Terms & Conditions' & 'Important Guidelines & Policies' sections.

## **TERMS AND CONDITIONS**

- We reserve the right to postpone the timings of flying, which is subject to weather conditions, & any extra night stay cost in case of bad weather will be borne by the client only.
- Flying in hills are subject to many factors like delayed clearances from Air Force & Civil Aviation, VVIP movements, valley flying by Indian Air Force (NOTAM), bad weather, sudden occurrence of technical snag in helicopter, illness flying crew or late reporting of the guests at the helipads.
- We reserve the right to cancel passengers, who are unruly, abusive, intoxicated, sick, mentally unbalanced or anyone else whom we deem to be unfit/unsafe to fly. No refund shall be issued to such passengers.
- In case of charter getting cancelled due to bad weather on the date of travel of the guests, the booking will not be revalidated for the next day. Refund as per the refunds/cancellations policy shall be done to the clients, with no further obligation of ours whatsoever. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation, reimbursement or arrangements shall be offered in the event of cancellation of a flight.
- We shall not be liable for any medical emergency on the ground to the party. Therefore, in your own interest, guests are hereby advised to kindly consult a doctor and get medical check-up done, before commencing the yatra. Medical check-up is mainly required if a guest has any medical suffering/condition.
- Guests are required to pay the 100% excess charges before the commencement of tour. Passengers would not be allowed to board or commence the tour, without paying the full and final payable amount.

**CARRIAGE BY AIR ACT, 1972** The carriage is subject to our regulations relating to the conditions of Non-International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972 and Notification regarding application of the carriage which is non-international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by passenger or by his registered baggage during the course of carriage by air will be governed by the provisions of sections 4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc. as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amended from time to time.

**NO AERIAL PHOTOPGRAPHY** Aerial Photography from Helicopter is illegal and punishable by law and photography at the helipad is strictly prohibited.

**INFANTS** Infant below 2 years/12kg are carried free of charge. In case of verification of age, ID proof/birth certificate of the child shall be checked.

**HAND BAGGAGE ALLOWANCE** Only one handbag weighing a maximum of 5 kgs is allowed per passenger.

**HELICOPTER WEIGHT LIMITATION** Passengers would be taken on board depending up on the load and temperature conditions. Pilots call will be final. Maximum weight capacity of the helicopter is 450 kg (excluding baggage weight) at these destinations. All passengers on board must be within this limit. Hence, passengers are advised to provide us their exact weights at the time of booking and carry baggage within the permissible limit.

**SEATING CAPACITY** The maximum seating capacity for this charter is 05 passengers + 02 Crew on board.

**DISPUTES** as to legality, interpretation, application, or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction.

**PAYMENT TERMS** The booking must be done in advance with a deposit of 10% of the charter amount. Full amount must be deposited 7 days prior to date of travel.

**RESCHEDULING OF BOOKING** Rescheduling your travel date to any future or prior date, will be done subject to availability and on payment of 10% of the total charter. This will be permitted only if informed at least 07 days before arrival date. In case the rescheduling is requested in less than 07 days prior to the arrival, then the booking would be treated as cancelled and a fresh booking will be given subject to availability.

**CANCELLATION/REFUND POLICY:**

If passengers wish to cancel their booking, then they will have to pay following cancellation charges

- (a) More than 15 days before the departure date — 70% of total tour cost will be refunded.
- (b) Between 08th to 15th day before departure date — 50% of total tour cost will be refunded.
- (c) Up to 07th day before the departure date — No Refund.
- (d) No show – No Refund.
- (e) Cancellations after commencement of tour – No Refund.

**Bad Weather/Force Majeure**

- In case passengers are not able to reach Dehradun due to any International/National/State emergency, 100% refund of the total tour cost shall be done by us without any levy of charge.
- Full refund towards if the entire charter gets cancelled, minus Rs. 20,000/- towards flight preparation charges, the additional charges for the added services by guests (if any).

- Where bad weather, technical snags, or any force majeure reason beyond our control results in the cancellation of your flight being delayed or cancelled, we will not be liable in any way for the cancelled or delayed flight. However, refund will be given to clients as per our refunds policy. Any kind of inconvenience caused because of cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals, or any other travel expenses done by the guests shall be offered in the event of cancellation of a flight.
- After commencement of charter, if the aircraft must return mid-way due to weather/force majeure conditions, guests will be charged for the flying time of the sector getting cancelled @ INR 95,000/Hour plus 18% GST, over & above the additional services rendered to the party.
- Our obligation toward this charter is up to the date of travel booked. Under no circumstance, we shall increase the period for the guests, since we have advance bookings every day, hence carry forward of passengers will not be possible. In the mentioned period, we shall try to complete the charter for the guests that is possible, subject to weather conditions and other operational barriers.
- In case the charter gets delayed due to bad weather, we shall not operate at after 0900 Hours, under any circumstance, due to turbulent wind conditions and the chances of completing the charter on same day is very less.
- We will be solely deciding the planning of flights for the charter groups, since we must cater for multiple number of groups, in case of Bad weather/Force Majeure situation.
- No additional ferry flights shall be borne by us under any circumstance. If any passenger(s) require ferry flights to be operated for them in emergency on personal request, cost for the same shall be charged to the party @ INR 95,000/Hour plus 18% GST.
- Regarding the guests stranded at Ghangaria, if any group requests to cancel their tour on their own desire and come down before their scheduled return date, the arrangement of vehicle for their return journey by road shall be done by us, however, cost for the same shall be borne by the guests on direct payment basis.
- No refund is applicable in case the client cancels the charter and wishes to return to base after the commencement of flying.
- Bookings will be accepted, only on acceptance of the above-mentioned terms & conditions by the guests. In case of booking through a tour operator/travel agent, the same shall be applicable.

**ASSURING YOU THE BEST OF OUR SERVICES.**

**WE SHALL STRIVE HARD TO GIVE YOU THE MOST MEMORABLE EXPERIENCE  
ON YOUR AUSPICIOUS ONCE-IN-A-LIFETIME-JOURNEY, WHILE KEEPING  
YOUR SAFETY OUR PRIORITY!**